Transfer Tickets
From Your MY SHEA'S Account
On Your Mobile (Internet Browser)
Please Note:

Ticket transfers are intended to be a one-way, one-time occurrence – you are gifting your current ownership of your tickets to an upcoming event at a Shea’s Performing Arts Center theater to another account holder for their personal use. When in doubt, contact the Shea’s Box Office and arrange to have the ticket transferred on your behalf to avoid any issues that may occur.

Once a ticket has been transferred and accepted by the new ticket recipient, the ticket *cannot* be returned to the previous owner unless the new ticket owner chooses to transfer it back. It is now the property of the recipient.

For any questions regarding ticket transfer, please contact the Shea’s Box Office for assistance.
1. Click the Menu icon in the upper-left corner.

2. From the drop-down menu, select My Events.
3. If you’d like to transfer tickets for multiple shows, click the Transfer button available in My Events.

If you are seeking to transfer multiple tickets for one event, Select Event and then click the More button in the upper-right corner.

If you want to transfer a single ticket, Select Event and then select a seat number to pull up the barcode for that ticket, and then click Transfer.
4. Click **Continue** to begin the transfer process.

5. Select All tickets or choose which specific tickets to transfer, and then **Continue**.
6. You can transfer tickets to an existing recipient or Add a New Recipient instead.

You will need to know their First Name, Last Name, and an Email Address.
You're All Set!
You have transferred your tickets successfully!

Expiration Info:
Patron has until Wed • Jun 15, 2022 • 08:00 PM to accept the transfer.
We'll let you know when they accept the tickets. If anything changes, though, you can easily cancel the transfer as long as the recipient hasn't accepted them yet.

Go back to My Events

Your Ticket Transfer Is on the Way!

Broadway Show
Wed • Jun 15, 2022 • 08:00 PM

You sent 1 ticket(s) to youremailaddress@sheas.org

What's Next?
We'll let you know when they accept your ticket transfer. If anything changes, you may cancel your ticket transfer request as long as they haven't accepted the tickets.
Should you need to, you can return to your tickets and Cancel Transfer anytime before they are accepted.
HOW TO:

- Buy Tickets
- Claim Tickets
- Download MY SHEA’S App
- Exchange Tickets
- Invoices
- View Barcode
FAQ:

How does a recipient accept tickets?

I made a mistake with my transfer.

What if the tickets are not accepted?

What is the difference between a ticket transfer and an exchange?

What if the recipient doesn’t have an email / smartphone?

We have put together this guide with step-by-step instructions that you can share with the recipient on how to claim their new tickets.

Remember, you can always cancel a transfer up until the tickets have been claimed by the recipient. For further issues, please contact the Shea's Box Office so that we may better assist you.

You will receive an email once the transfer has expired to let you know that they have not been claimed. You may also choose to cancel the transfer and keep the tickets instead.

A ticket transfer is to move the ticket from one account to another – you are transferring your ticket ownership to a friend. An exchange is trading your seat location / show-date / show-time for another performance of the same show.

In this scenario, please contact the Shea's Box Office for assistance – we can arrange to have the tickets manually transferred to a new account holder.