

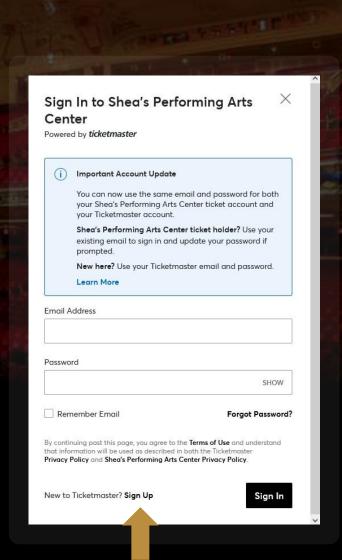
Sign Up For Your MY SHEA'S Account

On Your Desktop Computer

1. Go to our website at **Sheas.org** and click on **MY SHEA'S** in the upper-right corner.

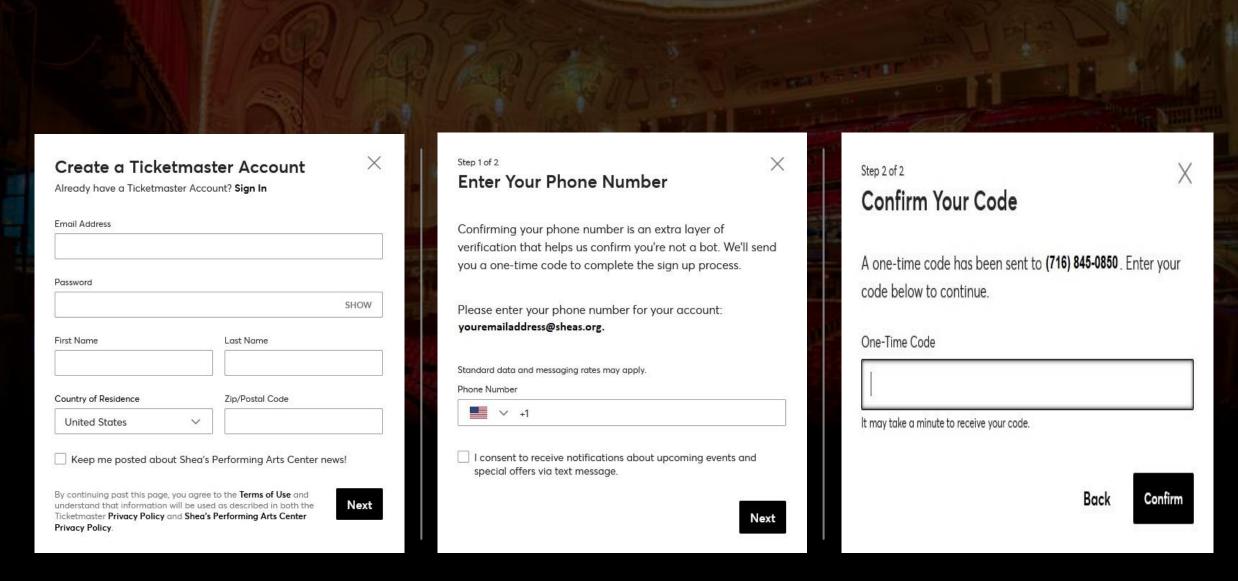


2. Once the welcome page has loaded, click the **Sign In** icon in the upper-right corner.



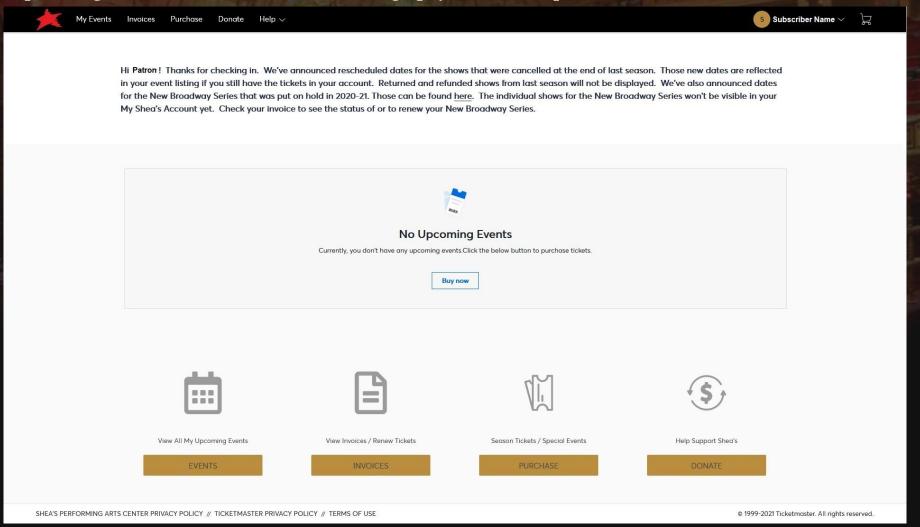
3. This is the Sign In screen that will pop up when you log into your MY SHEA'S Account.

Click **Sign Up** to create your account.



4. Fill out your *Email Address*, *Password*, *First Name*, *Last Name*, *Zip/Postal Code*, and a *Phone Number*. You will then be texted a one-time code to confirm your account credentials and logged into your new MY SHEA'S Account.

5. Welcome to your MY SHEA'S Account! Here, you will be able to look up your tickets for any upcoming events, view invoices and manage payments, and purchase tickets.







Transfer Tickets

FAQ:

- (?) It says I already have an account.
- ? I want to change my email address.
- ? I tried to log in but got an error.
- (?) Do I need an account to use the app?
- Why does it say Ticketmaster? Should I log in with a Ticketmaster account?

Instead of signing up for a new account, go ahead and log in! If you don't recall your password, you can reset it by clicking **Forgot Password**.

Please <u>contact the Shea's Box Office</u> so that they may assist you in updating your MY SHEA'S Account.

Please <u>contact the Shea's Box Office</u> – they will be able to further investigate your account details and assist you with logging into your MY SHEA'S Account.

You can still use the MY SHEA'S app to look up all our upcoming shows, to get in touch with us, and even buy tickets. You do not need a MY SHEA'S Account to use it, but it certainly enhances the experience!

The MY SHEA'S Account is hosted through Ticketmaster but is managed by Shea's Performing Arts Center to offer our patrons a better ticketing experience. Your MY SHEA'S Account is separate from your Ticketmaster account. However, if you use the same email and account information for both, you may see any Ticketmaster-purchased tickets for upcoming events at Shea's, even if you can't manage them through your MY SHEA'S Account.