

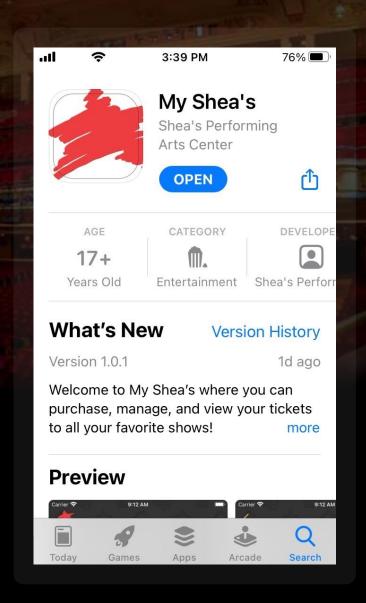
## Sign In To Your MY SHEA'S Account

On Your Mobile (iOS)

MY SHEA'S is an app created by Shea's Performing Arts Center for our patrons to enhance the mobile ticketing experience! It can be downloaded now through the App Store on iOS and through the Google Play Store for Android.

Download Now

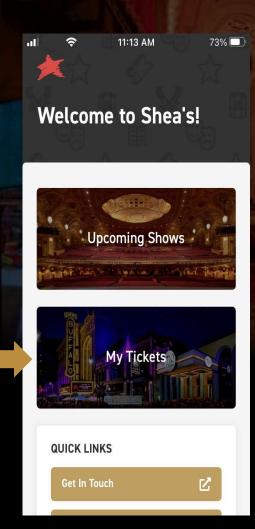




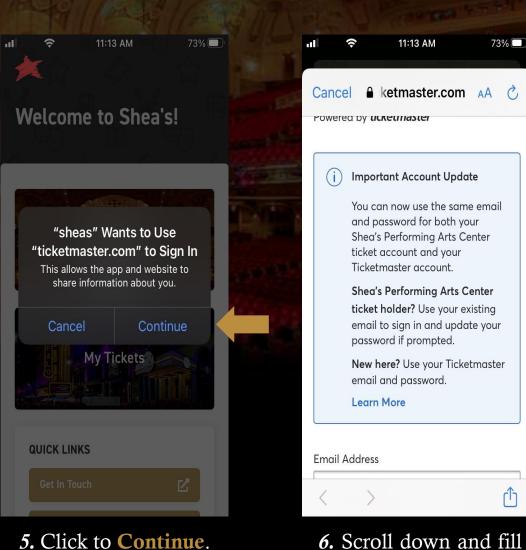


11:13 AM 73% 🔲 Welcome to Shea's! Upcoming Shows My Tickets **QUICK LINKS** 区 Get In Touch

3. Welcome to MY SHEA'S App, where our patrons can quickly and easily manage tickets, all with the click of a button!



4. Click onMy Tickets.



6. Scroll down and fill in your *email address* and *password*, then click **Sign In**.

7. Welcome to your MY SHEA'S Account!

Wed, Jun 15 2022, 8pm • Sheas Performin...

11:14 AM

Subscriber Name ID: 3733444

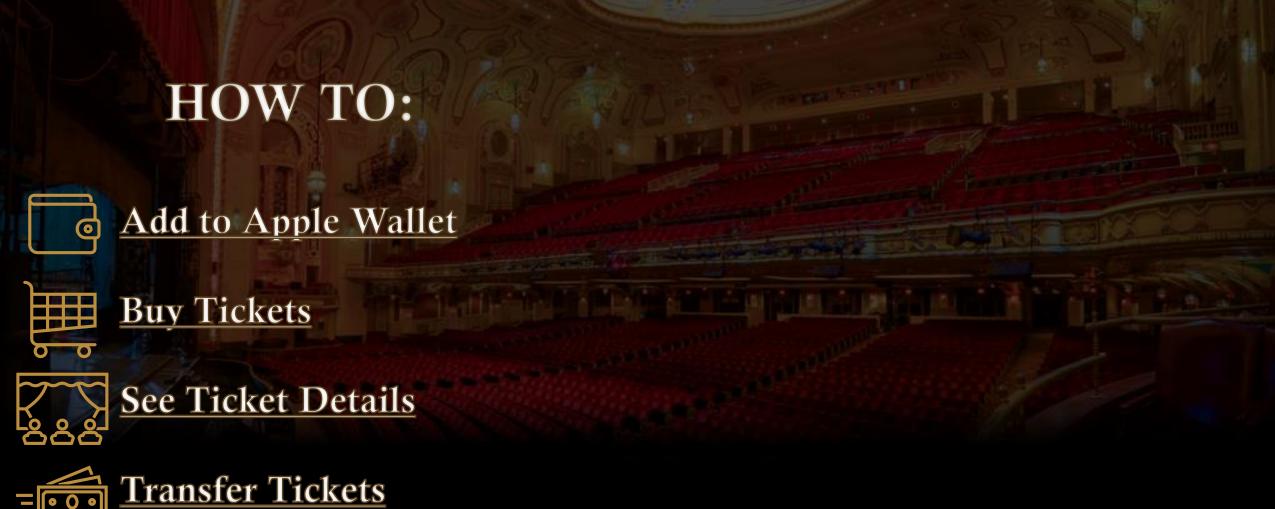
Thu, Dec 16, 7:30pm · Sheas Performing...

HAMILTON

Broadway Show

My Purchased Events Done

73%







View Barcode

## FAQ:

? I don't have an email or smartphone.

Please <u>contact the Shea's Box Office</u> – they will be able to further assist you with your MY SHEA'S Account.

? I forgot my password.

We have put together a step-by-step guide on how to <u>reset your</u> <u>password</u>.

? I want to change my email address.

Please <u>contact the Shea's Box Office</u> so that they may assist you in updating your MY SHEA'S Account.

? My tickets aren't in my account.

You may have logged in using an email not associated with your tickets, or that the tickets have not yet been made available in your MY SHEA'S Account. Please contact the Shea's Box Office to confirm your email address and your tickets.

Why does it say Ticketmaster? Should I log in with a Ticketmaster account?

MY SHEA'S Account is hosted through Ticketmaster but is managed by Shea's Performing Arts Center to offer our patrons a better ticketing experience. Your MY SHEA'S Account is separate from your Ticketmaster account. However, if you use the same email and account information for both, you may see any Ticketmaster-purchased tickets for upcoming events at Shea's, even if you can't manage them through your MY SHEA'S Account.