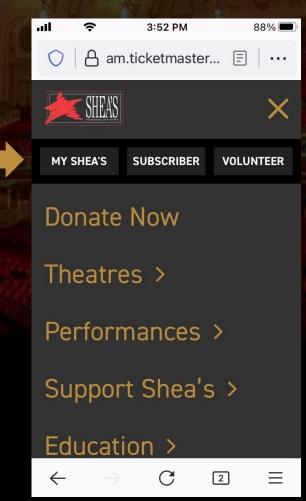


Sign In To Your MY SHEA'S Account

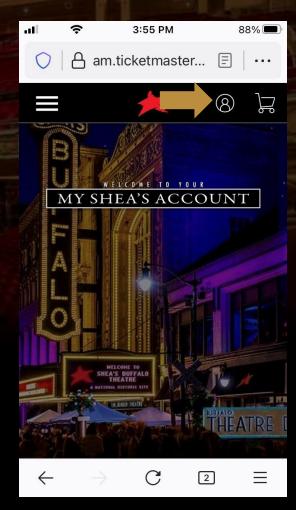
On Your Mobile (Internet Browser)



1. Go to our website at Sheas.org and click on the Menu icon in the upper-right corner.



2. Click on MY SHEA'S from the menu options to open a new tab in your browser.

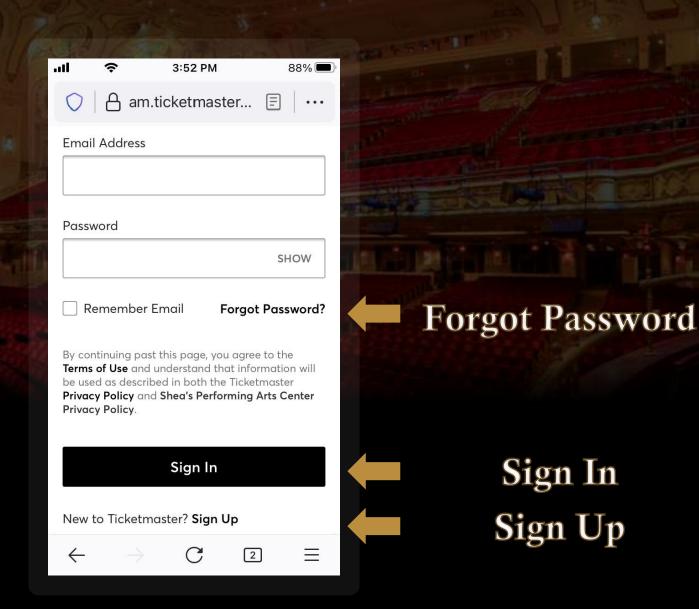


3. Tap the **Sign In** icon in the upper-right corner of the screen.

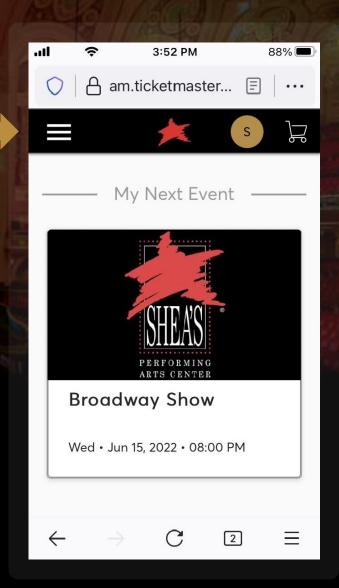
4. Fill in your email address and password, then click Sign In.

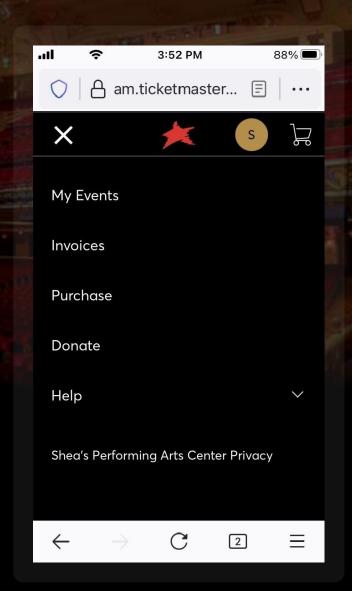
If you do not remember the password for your MY SHEA'S Account, you can reset your account by clicking Forgot Password.

If this is your first-time getting tickets to Shea's Performing Arts Center, you may need to **Sign Up** for a MY SHEA'S Account.



Welcome your MY SHEA'S Account! Here, you can access manage all and tickets for your the upcoming season at Shea's Performing Arts Center, as easy as clicking the Menu button in the upper-left corner.









Transfer Tickets



View Barcode

FAQ:

? I don't have an email or smartphone.

Please <u>contact the Shea's Box Office</u> – they will be able to further assist you with your MY SHEA'S Account.

? I forgot my password.

We have put together a step-by-step guide on how to <u>reset your</u> <u>password</u>.

? I want to change my email address.

Please <u>contact the Shea's Box Office</u> so that they may assist you in updating your MY SHEA'S Account.

? My tickets aren't in my account.

You may have logged in using an email not associated with your tickets, or that the tickets have not yet been made available in your MY SHEA'S Account. Please <u>contact the Shea's Box Office</u> to confirm your email address and your tickets.

Why does it say Ticketmaster? Should I log in with a Ticketmaster account?

The MY SHEA'S Account is hosted through Ticketmaster but is managed by Shea's Performing Arts Center to offer our patrons a better ticketing experience. Your MY SHEA'S Account is separate from your Ticketmaster account. However, if you use the same email and account information for both, you may see any Ticketmaster-purchased tickets for upcoming events at Shea's, even if you can't manage them through your MY SHEA'S Account.