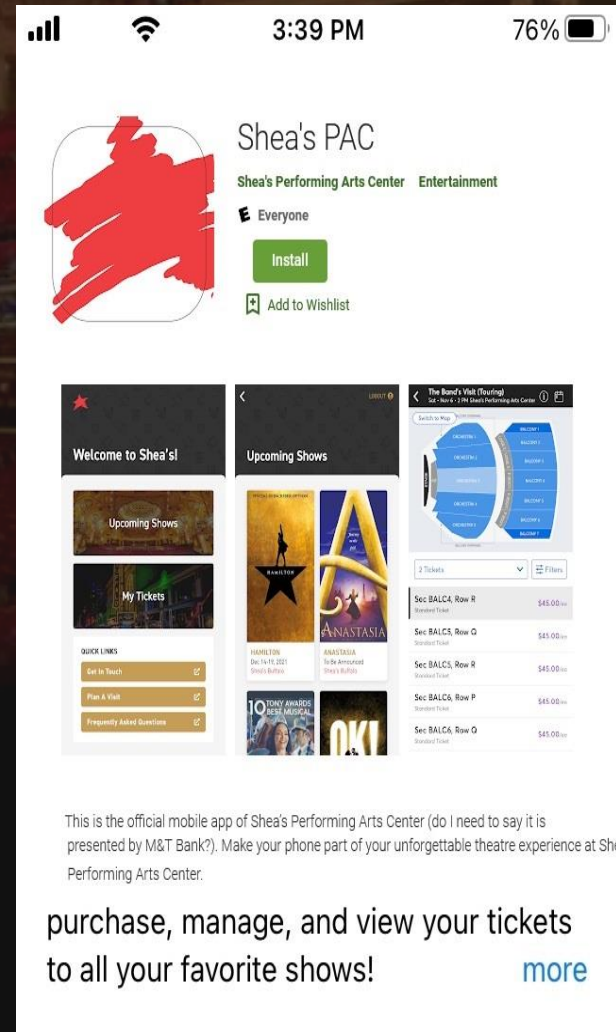


Sign In
To Your MY SHEA'S Account
On Your Mobile (Android)

MY SHEA'S is an app created by Shea's Performing Arts Center for our patrons to enhance the mobile ticketing experience! It can be downloaded now through the App Store on iOS and through the Google Play Store for Android.

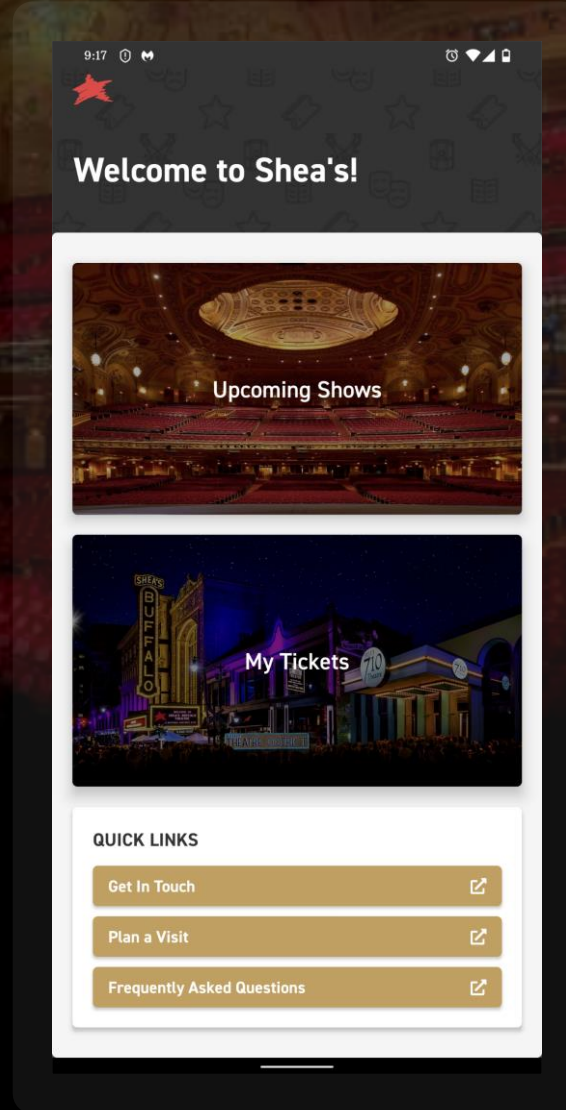
Download Now



1. Find MY SHEA'S App on your mobile device and **tap** the icon to open it.



2. Wait patiently for a moment while the app is loading...



3. Welcome to MY SHEA'S App, where our patrons can quickly and easily manage tickets, all with the click of a button!

To sign into your MY SHEA'S Account, click on **My Tickets**.

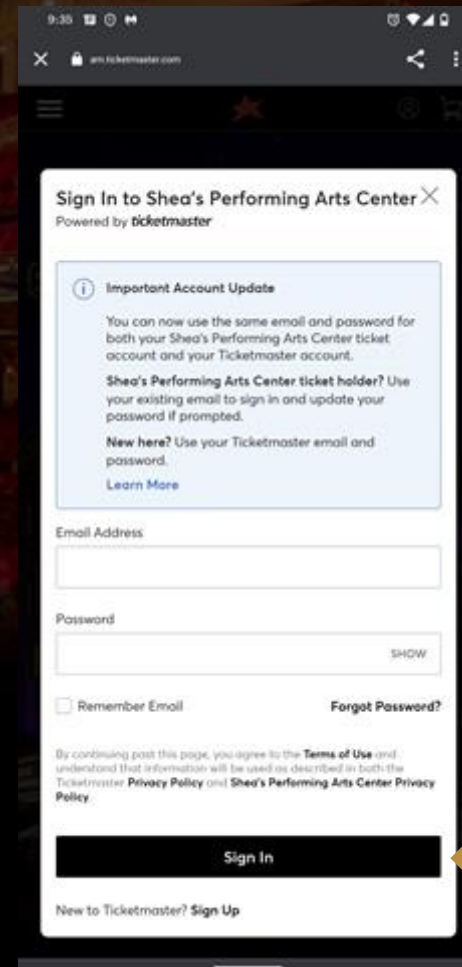




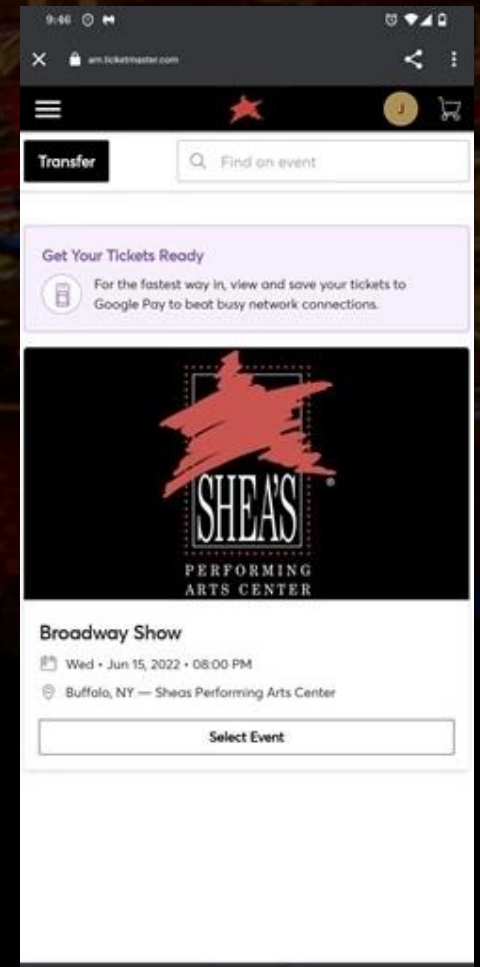
4. Click on **My Tickets**.



5. Tap the **Sign In** icon in the upper-right corner of the screen.



6. Fill in your *email address* and *password*, then click **Sign In**.



7. Welcome to your MY SHEA'S Account!

HOW TO:



Add to Google Pay



Buy Tickets



See Ticket Details



Transfer Tickets



View Barcode

FAQ:

❓ I don't have an email or smartphone.

Please [contact the Shea's Box Office](#) – they will be able to further assist you with your MY SHEA'S Account.

❓ I forgot my password.

We have put together a step-by-step guide on how to [reset your password](#).

❓ I want to change my email address.

Please [contact the Shea's Box Office](#) so that they may assist you in updating your MY SHEA'S Account.

❓ My tickets aren't in my account.

You may have logged in using an email not associated with your tickets, or that the tickets have not yet been made available in your MY SHEA'S Account. Please [contact the Shea's Box Office](#) to confirm your email address and your tickets.

❓ Why does it say Ticketmaster? Should I log in with a Ticketmaster account?

The MY SHEA'S Account is hosted through Ticketmaster but is managed by Shea's Performing Arts Center to offer our patrons a better ticketing experience. Your MY SHEA'S Account is separate from your Ticketmaster account. However, if you use the same email and account information for both, you may see any Ticketmaster-purchased tickets for upcoming events at Shea's, even if you can't manage them through your MY SHEA'S Account.