

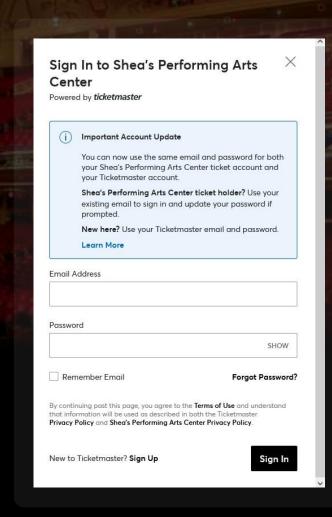
Sign In To Your MY SHEA'S Account

On Your Desktop Computer

1. Go to our website at **Sheas.org** and click on **MY SHEA'S** in the upper-right corner.



2. Once the welcome page has loaded, click the **Sign In** icon in the upper-right corner.



3. This is the Sign In screen that will pop up when you log into your MY SHEA'S Account.

Please enter the email and password associated with your account. If you are not sure of your account log-in, please contact the Shea's Box Office.

Click **Sign In** when you are ready.

4. Welcome to your MY SHEA'S Account!



My Events Invoices Purchase Donate Help V



S Subscriber Name V



Hi Patron! Thanks for checking in. We've announced rescheduled dates for the shows that were cancelled at the end of last season. Those new dates are reflected in your event listing if you still have the tickets in your account. Returned and refunded shows from last season will not be displayed. We've also announced dates for the New Broadway Series that was put on hold in 2020-21. Those can be found here. The individual shows for the New Broadway Series won't be visible in your My Shea's Account yet. Check your invoice to see the status of or to renew your New Broadway Series.



Broadway Show

Tue • Jun 15, 2021 • 08:00 pm • Sheas Performing Arts Center



View All My Upcoming Events



View Invoices / Renew Tickets

INVOICES



Season Tickets / Special Events



Help Support Shea's







Transfer Tickets

FAQ:

? I don't have an email or smartphone.

Please contact the Shea's Box Office – they will be able to further assist you with your MY SHEA'S Account.

? I forgot my password.

We have put together a step-by-step guide on how to <u>reset your</u> <u>password</u>.

? I want to change my email address.

Please <u>contact the Shea's Box Office</u> so that they may assist you in updating your MY SHEA'S Account.

? My tickets aren't in my account.

You may have logged in using an email not associated with your tickets, or that the tickets have not yet been made available in your MY SHEA'S Account. Please **contact the Shea's Box Office** to confirm your email address and your tickets.

Why does it say Ticketmaster? Should I log in with a Ticketmaster account?

The MY SHEA'S Account is hosted through Ticketmaster but is managed by Shea's Performing Arts Center to offer our patrons a better ticketing experience. Your MY SHEA'S Account is separate from your Ticketmaster account. However, if you use the same email and account information for both, you may see any Ticketmaster-purchased tickets for upcoming events at Shea's, even if you can't manage them through your MY SHEA'S Account.