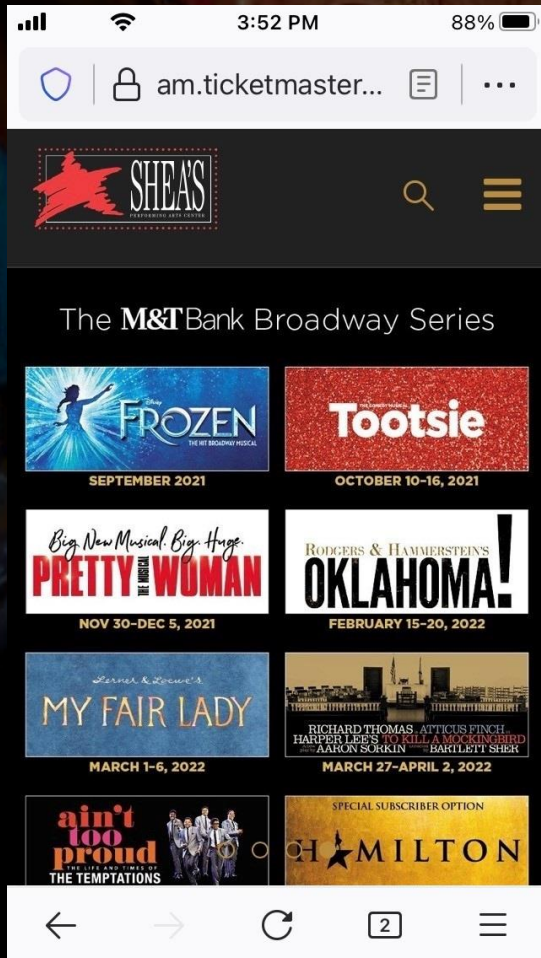
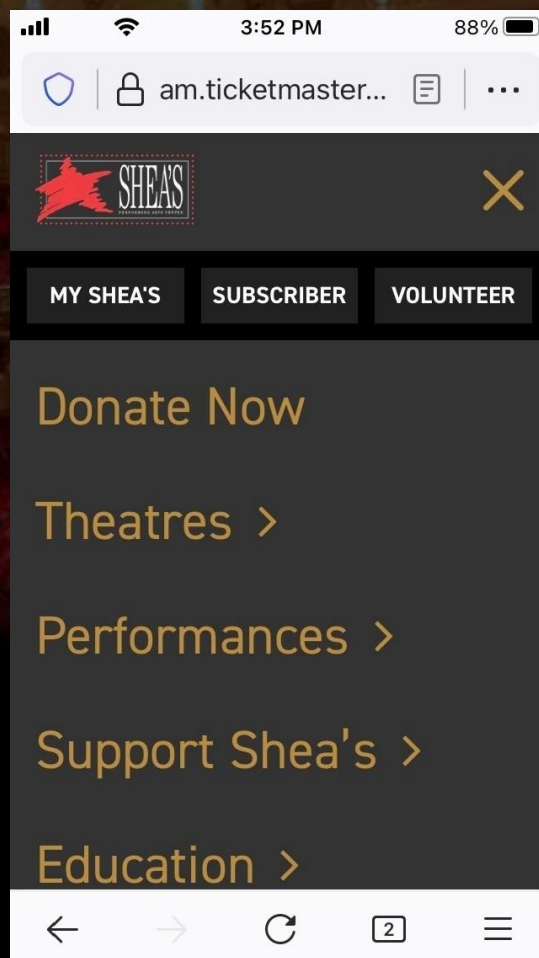


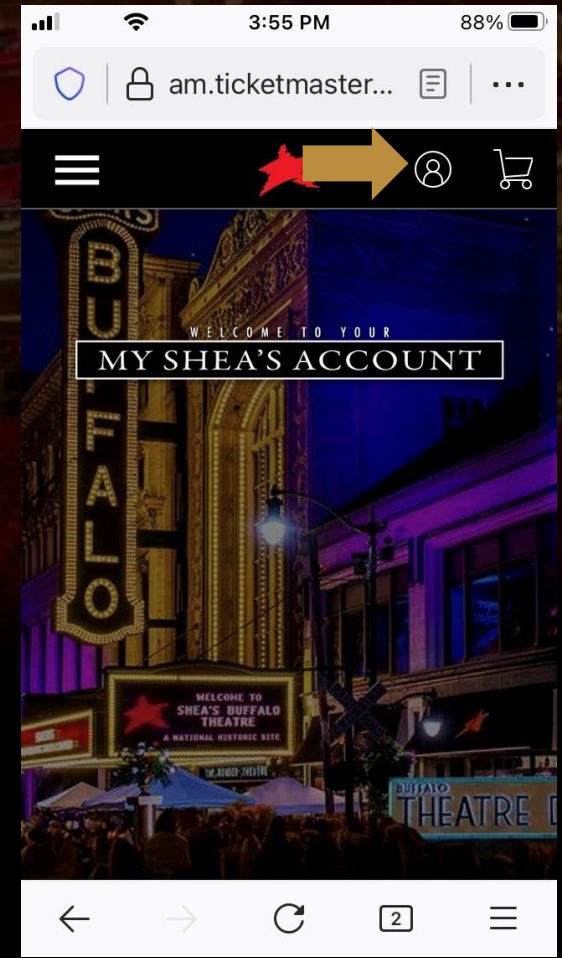
Forgot Password?
Reset Your MY SHEA'S Account
On Your Mobile (Internet Browser)



1. Go to our website at [Sheas.org](https://sheas.org) and click on the **Menu** icon in the upper-right corner.

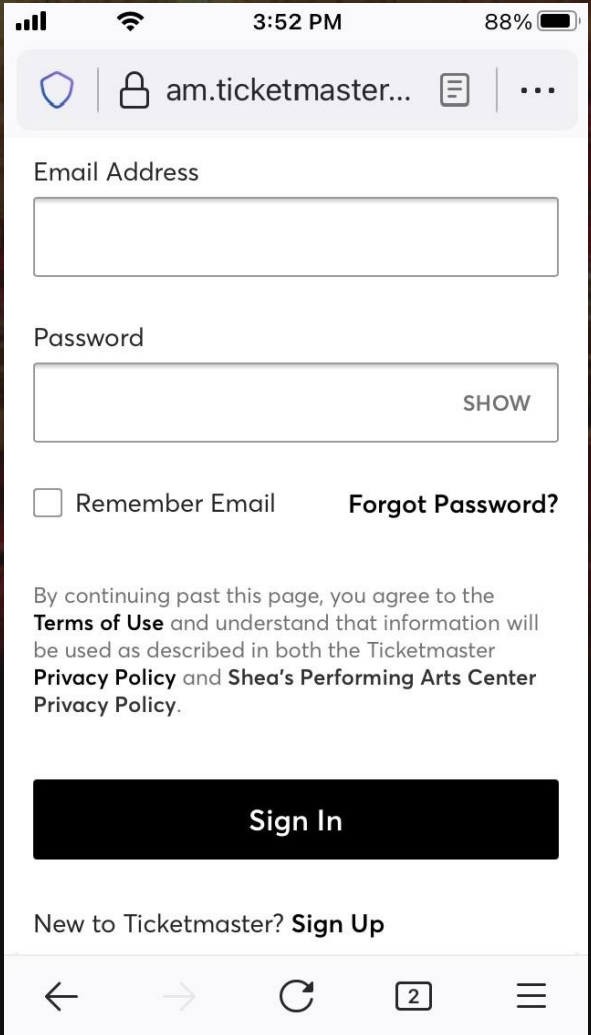


2. Click on **MY SHEA'S** from the menu options to open a new tab in your browser.



3. Tap the **Sign In** icon in the upper-right corner of the screen.

4. If you do not remember the password for your MY SHEA'S Account, you can reset your account by clicking **Forgot Password**.



am.ticketmaster...

Email Address

Password

☐ Remember Email [Forgot Password?](#)

By continuing past this page, you agree to the **Terms of Use** and understand that information will be used as described in both the Ticketmaster **Privacy Policy** and Shea's Performing Arts Center **Privacy Policy**.

Sign In

New to Ticketmaster? [Sign Up](#)

← **Forgot Password**

Reset Ticketmaster Password



Need a new password? Let's get you a new one. Enter your email below to continue.

Email Address

[Back to Sign In](#)

Next

5. Enter your email address and click **Next**. The system will search for your MY SHEA'S Account information. [Contact the Shea's Box Office](#) if you don't know what email is associated with your account, or if you would like to change the email address for your account.

Reset Ticketmaster Password



Tell us how you'd like to receive your one-time code to reset your password:

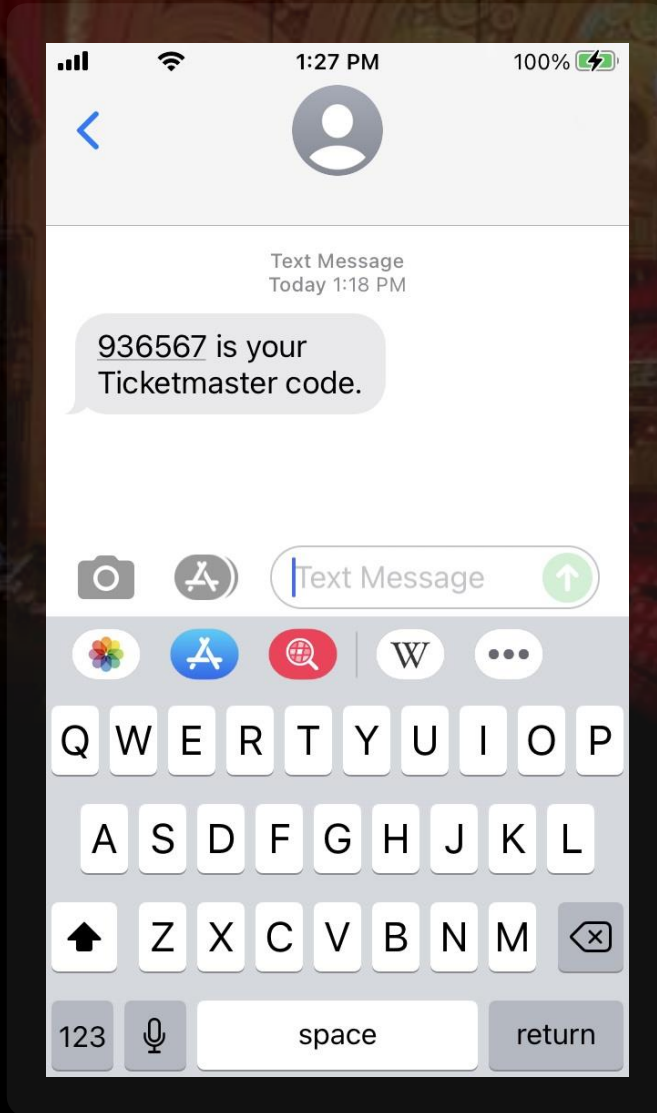
☐ Send a code to my phone number on file
Standard data and messaging rates may apply.

☐ Send me an email

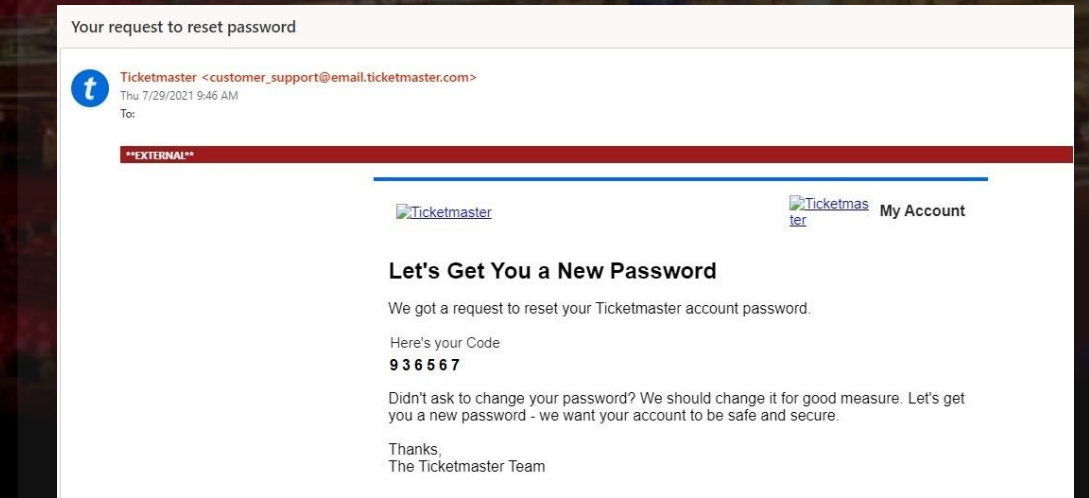
[Back](#)

Next

6. For your security, Ticketmaster will send you a one-time code to verify your account. If there is a mobile number associated with your account, you may choose to either receive an email or a text. Select an option, and then click **Next**.

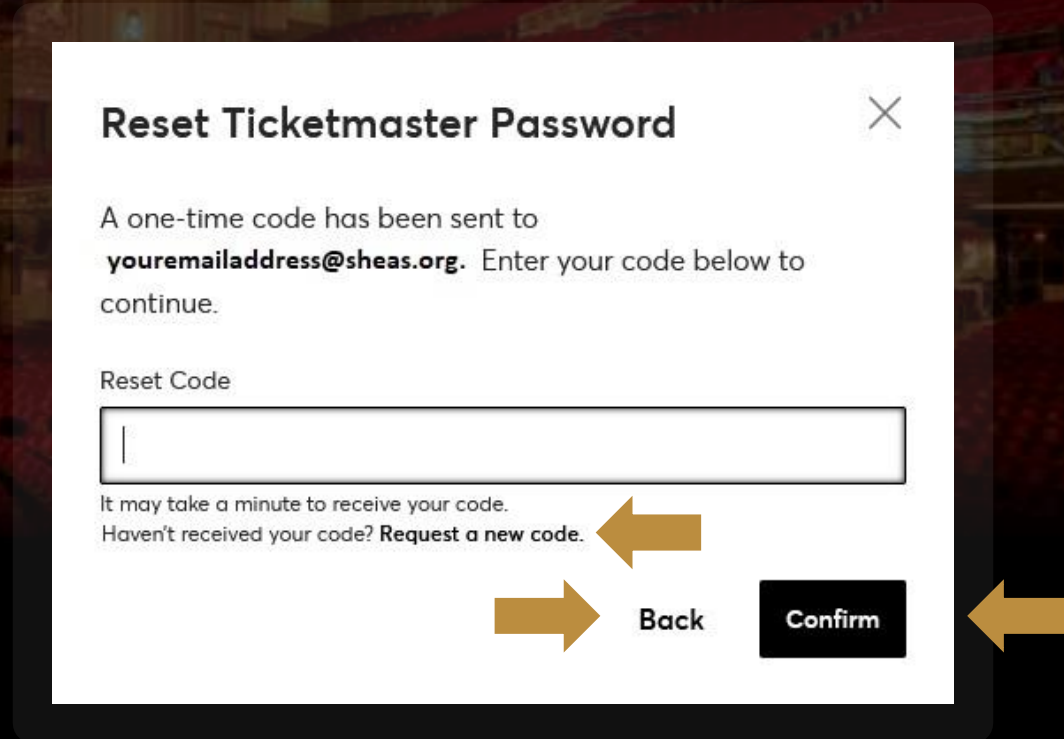


7A. Text



7B. Email

8. Type the code in and click **Confirm**.



Reset Ticketmaster Password ✕

A one-time code has been sent to **youremailaddress@sheas.org**. Enter your code below to continue.

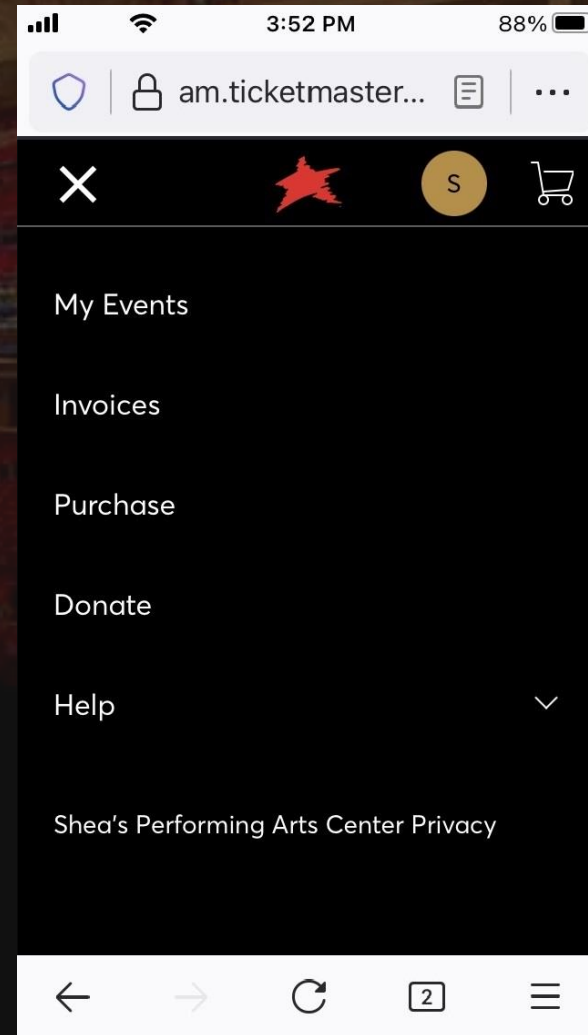
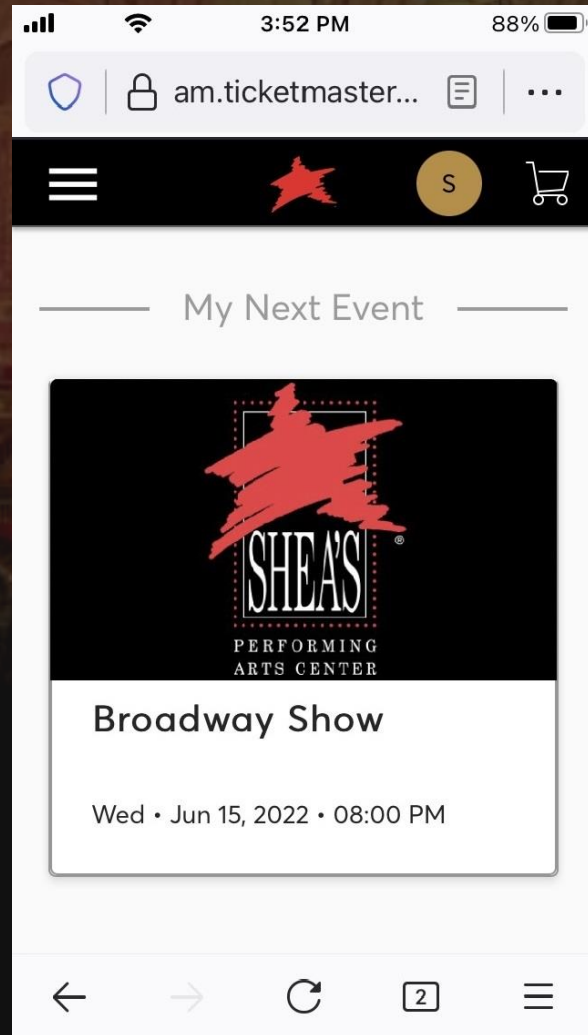
Reset Code

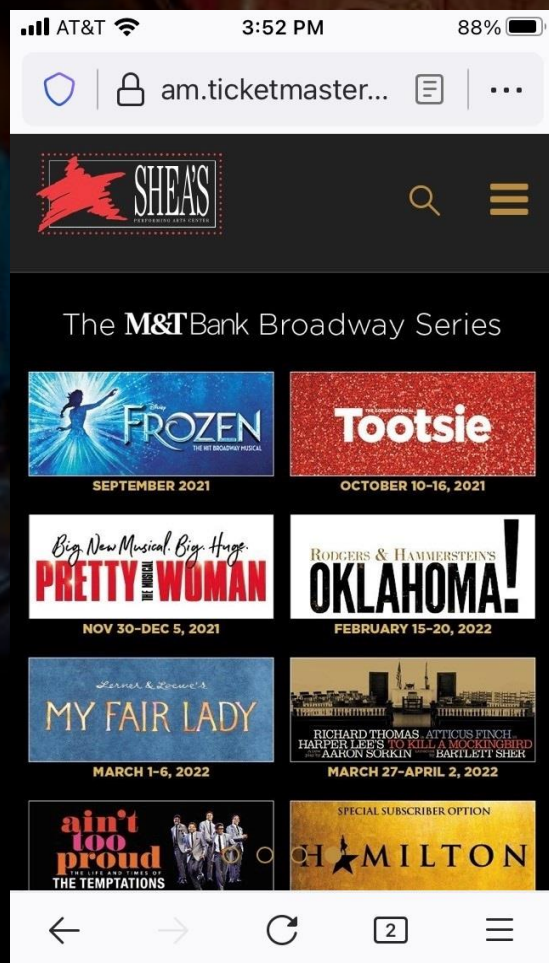
It may take a minute to receive your code.
Haven't received your code? [Request a new code.](#)

[Back](#) **Confirm**

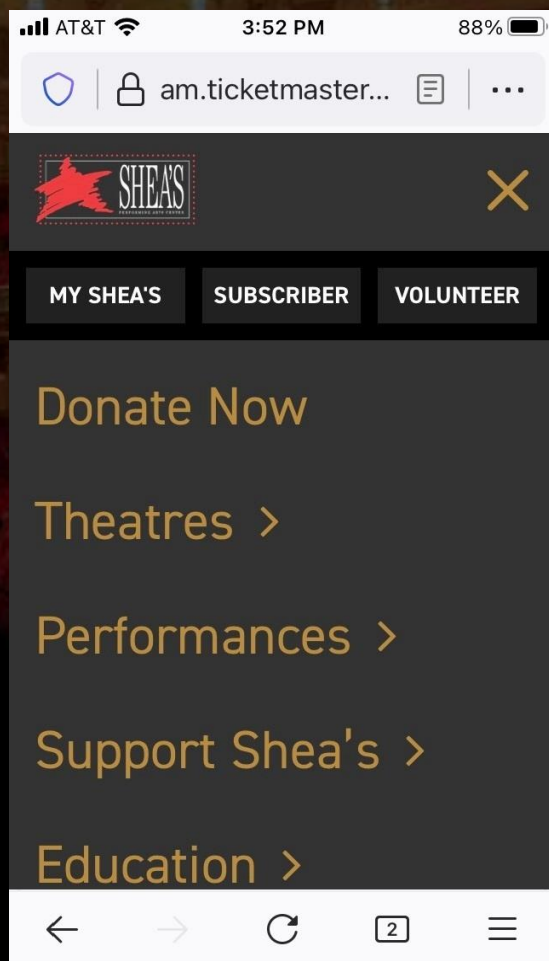
If you haven't received an email/text, you can request a new code by clicking the **Back** button or **Request a new code**. This will deactivate the previous code sent to you, even if it arrives later. If you still don't receive a code, please **contact the Shea's Box Office.**

9. Welcome to your MY SHEA'S Account! Here, you can access and manage all your tickets for the upcoming season at Shea's Performing Arts Center, as easy as clicking the **Menu** icon in the upper-left corner.

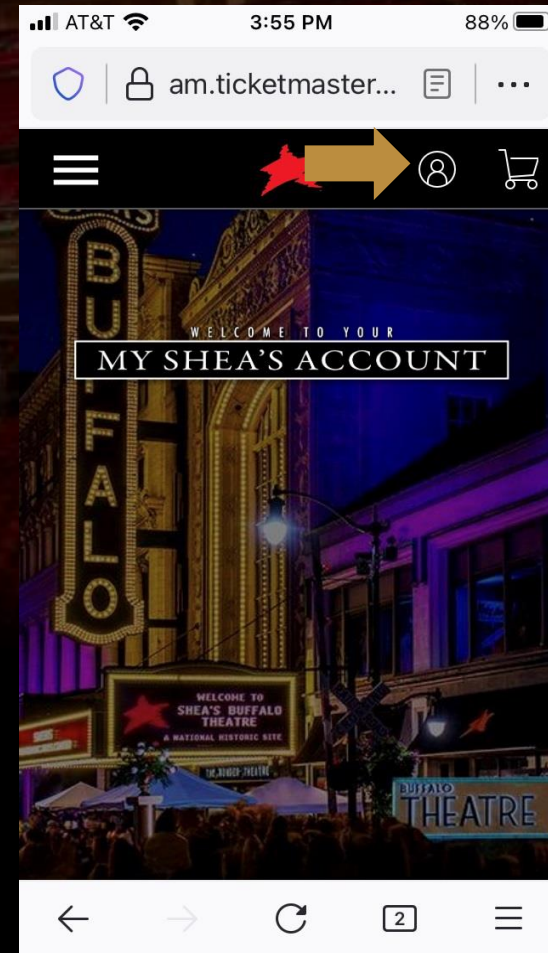




1. Go to our website at [Sheas.org](https://sheas.org) and click on the **Menu** icon in the upper-right corner.

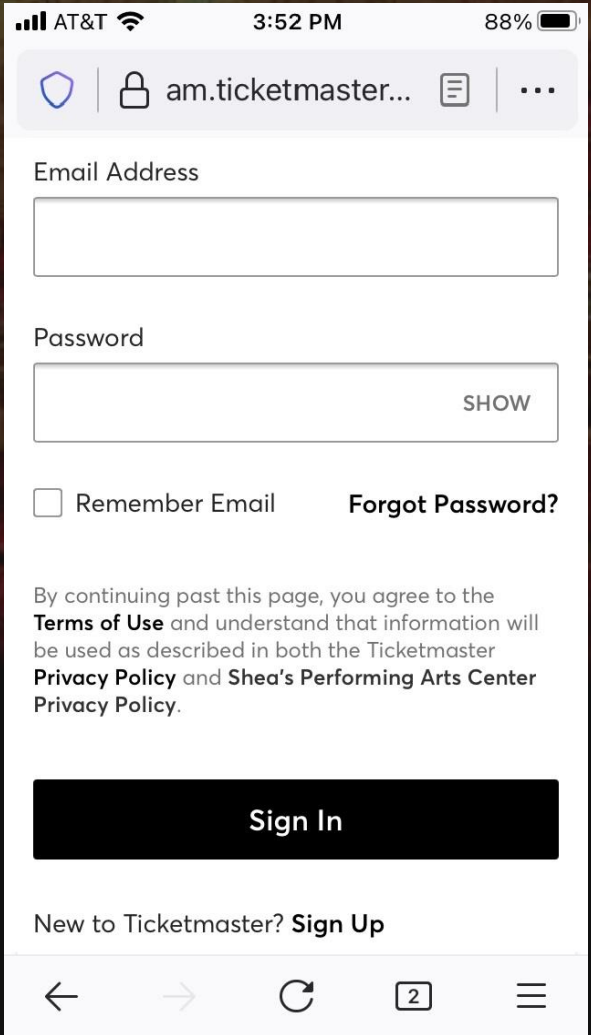


2. Click on **MY SHEA'S** from the menu options to open a new tab in your browser.



3. Tap the **Sign In** icon in the upper-right corner of the screen.

4. If you do not remember the password for your MY SHEA'S Account, you can reset it by clicking **Forgot Password** and following the instructions in our step-by-step guide.



AT&T 3:52 PM 88%

am.ticketmaster...

Email Address

Password

☐ Remember Email [Forgot Password?](#)

By continuing past this page, you agree to the **Terms of Use** and understand that information will be used as described in both the Ticketmaster **Privacy Policy** and Shea's Performing Arts Center **Privacy Policy**.

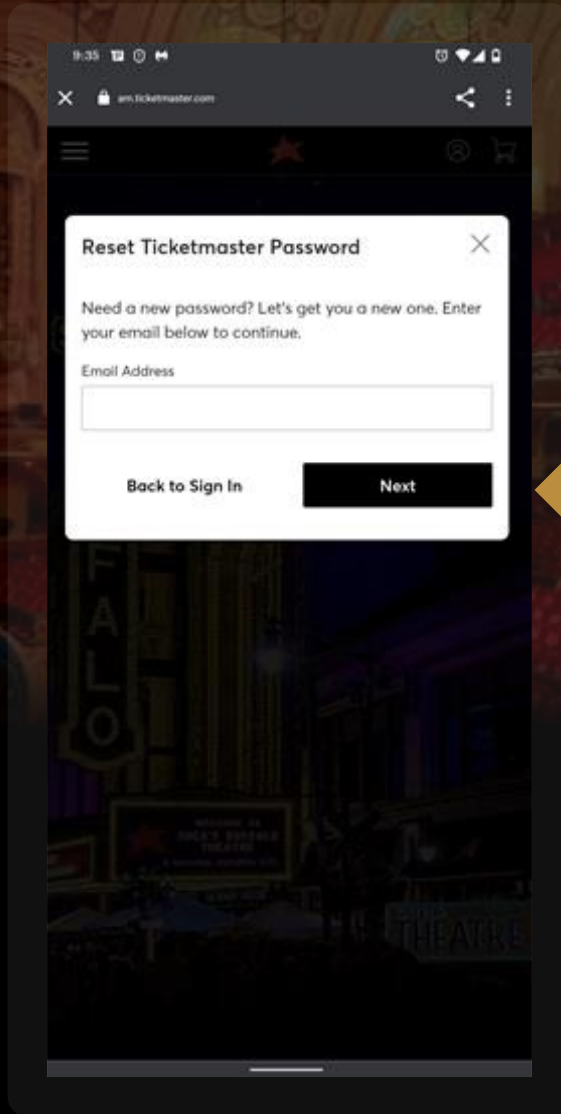
Sign In

New to Ticketmaster? [Sign Up](#)

← **Forgot Password**

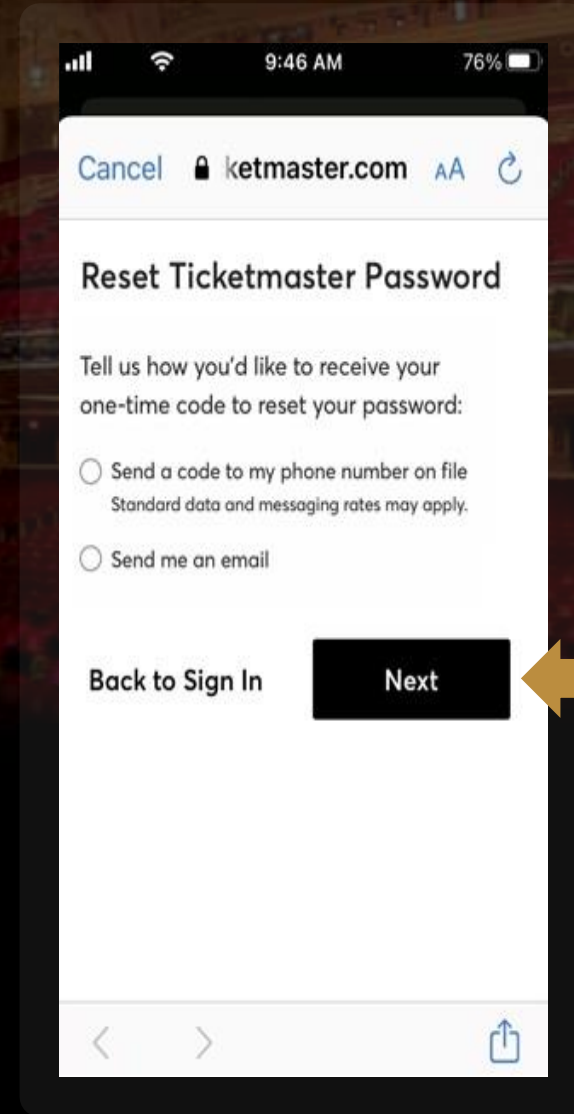
5. Enter your email address and click **Next**. The system will search for your MY SHEA'S Account information.

Contact the Shea's Box Office if you don't know what email is associated with your account, or if you would like to change the email address for your account.

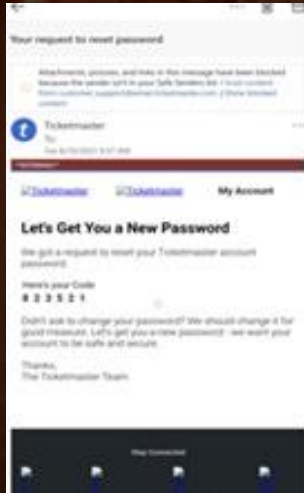


6. For your security, Ticketmaster will send you a one-time code to verify your account.

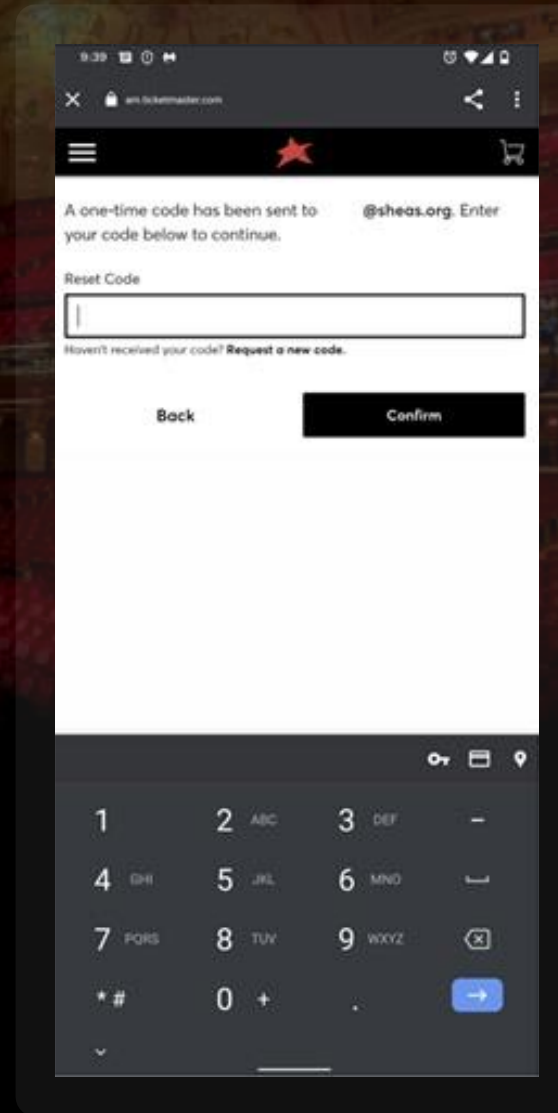
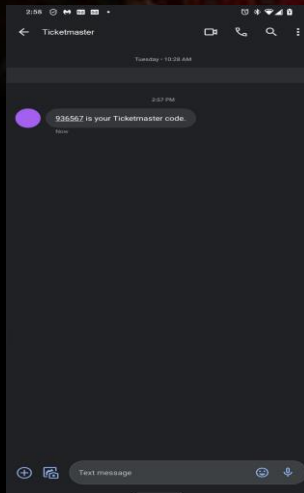
If there is a mobile number associated with your account, you may choose to either receive an email or a text. Select an option, and then click **Next**.



7A. Email

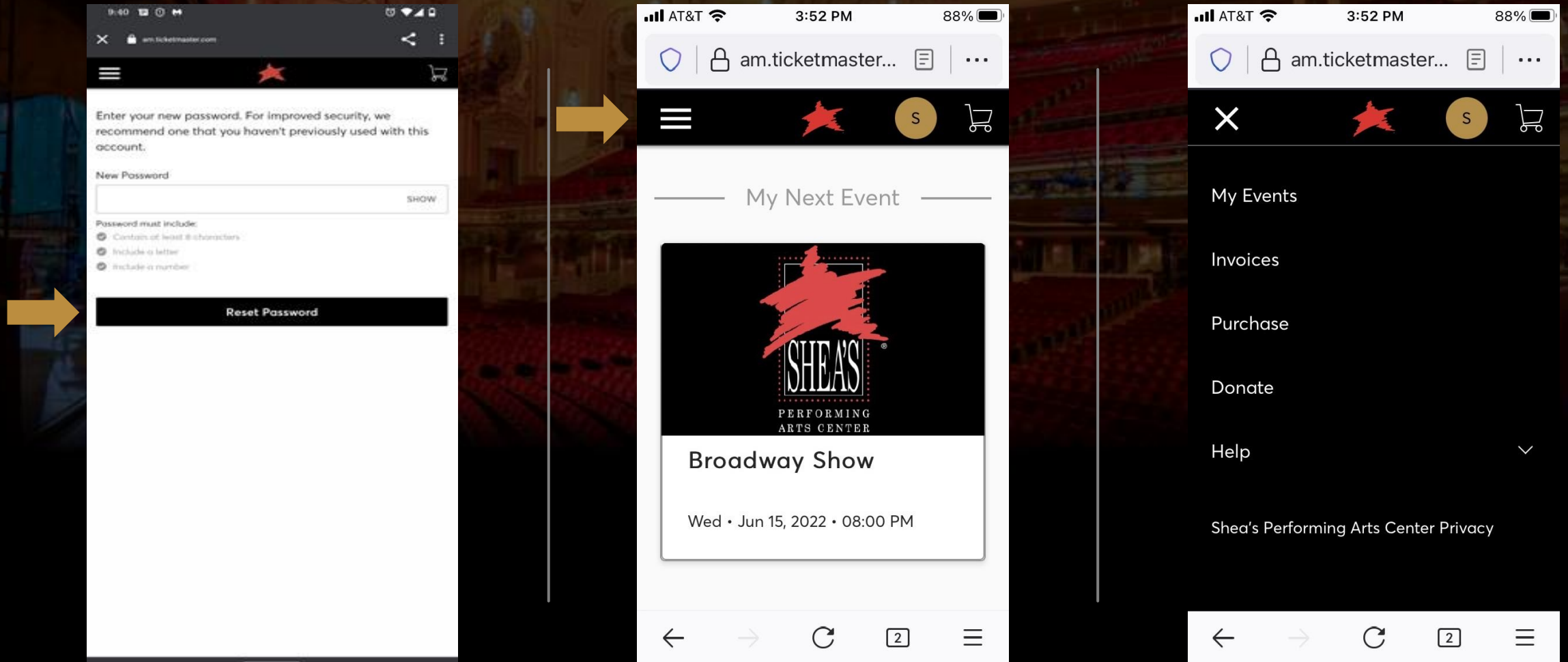


7B. Text



8. Type the code in and click **Confirm**.

If you haven't received an email/text, you can request a new code by clicking the **Back** button or **Request a new code**. This will deactivate the previous code sent to you, even if it arrives later. If you still don't receive a code, please **contact the Shea's Box Office**.



9. Choose a new password to **Reset Password** and log into your MY SHEA'S Account! You now will be able to access and manage your tickets all through MY SHEA'S App. Here, you can access and manage all your tickets for the upcoming season at Shea's Performing Arts Center, as easy as clicking the **Menu** icon in the upper-left corner.

HOW TO:



Buy Tickets



Exchange Tickets



Invoices



Transfer Tickets



View Barcode

FAQ:

❓ I want to change my email address.

Please [contact the Shea's Box Office](#) so that they may assist you in updating your MY SHEA'S Account.

❓ I didn't receive a code.

You can [request a new code](#). If you still do not receive it, please [contact the Shea's Box Office](#) – they will be able to better assist you.

❓ The tickets aren't in my account.

You may have logged in using an email not associated with your tickets, or that the tickets have not yet been made available in your MY SHEA'S Account. Please [contact the Shea's Box Office](#) to confirm your email address and your tickets.

❓ It says there is no account found.

If there is no MY SHEA'S Account with your email, then you may need to [Sign Up](#) to create a new account.

❓ Why does it say Ticketmaster? Should I log in with a Ticketmaster account?

The MY SHEA'S Account is hosted through Ticketmaster but is managed by Shea's Performing Arts Center to offer our patrons a better ticketing experience. Your MY SHEA'S Account is separate from your Ticketmaster account. However, if you use the same email address for both, you may see any Ticketmaster-purchased tickets for upcoming events at Shea's, even if you can't manage them through MY SHEA'S Account.