Buy Tickets
Through Your MY SHEA'S Account
On Your Mobile (Internet Browser)
1. Click the Menu button in the upper-left corner.

2. From the drop-down menu, select Purchase.
Choose an event/plan to purchase tickets

The available events/plans that you can purchase tickets for are listed below. If available, there may be more information on each event/plan which can be accessed by clicking the More Info option on the bottom right-hand corner of each card. Additional filter options are available such as search, sort and the filters listed in the right rail.

3. Scroll through a list of upcoming shows available for purchase. When you find a performance date/time you would like to attend, Select the event to continue.
4. You will be presented with a seating map of the venue. Blue sections have seats available, while greyed-out sections have no seats available. There are filters at the top of your screen that can be adjusted to help you search for a specific number of seats or within a particular price range. **Zoom in** to view individual seats and **click to add seats to your cart**. A green checkmark will appear over seats that you have selected. To view your cart or to check out, you can click in the upper-right corner on the **Cart** icon.
When you are satisfied with your seat selection, click Continue.

If you'd like to remove a ticket from your cart, click the Trashcan icon instead. You will be prompted to confirm Remove Seats From Cart before they are released.

If you do not complete the check-out process before the timer runs out, the tickets will be released for sale again.
6. To complete the check-out process, you will be asked to confirm your Account Details, select your Delivery & Shipping options (at this time, we only offer Mobile), and Payments. If you have a card on file, it will auto-populate the information.
7. When you are ready to purchase, click **Submit Order**.
If you successfully purchased tickets, you will be able to access and manage your tickets through **My Events** via the **Menu** icon in your MY SHEA’S Account.
HOW TO:

Download MY SHEA’S App

Exchange Tickets

Invoices

Transfer Tickets

View Barcode
FAQ:

How else can I purchase tickets?

Tickets can be purchased through our website at Sheas.org by logging into your MY SHEA’S Account, through Ticketmaster, or in-person at the Shea’s Box Office.

What is the difference between a ticket transfer and an exchange?

A ticket transfer is to move the ticket from one account to another – you are transferring your ticket ownership to a friend. An exchange is trading your seat location / show-date / show-time for another performance of the same show.

I require accessible seating.

Please contact the Shea’s Box Office so we may assist you with your ticket purchase. We have a variety of seating options to accommodate wheelchairs, sight-impairment, ASL interpreters, and other audience services.

Why are some shows for sale via Ticketmaster but not MY SHEA’S?

It usually depends on the contracts signed when a production schedules a performance at Shea’s Performing Arts Center. However, tickets to all shows can always be purchased in person at the Shea’s Box Office.

Can I exchange/refund a ticket that was purchased on Ticketmaster?

Unfortunately, a ticket purchased via Ticketmaster must be handled through Ticketmaster, even if it is available to view in your MY SHEA’S Account. Please contact Ticketmaster for assistance.