Buying Tickets Through Your MY SHEA'S Account On Your Mobile (Android)
Welcome to the MY SHEA'S App, where our patrons can quickly and easily manage tickets, all with the click of a button!

Click **Upcoming Shows** to begin the ticket-buying process through MY SHEA'S App. You will be redirected to Ticketmaster, so please make sure you have a stable Wi-Fi connection.
1. You can browse the full list of upcoming shows, sorted by date, scrolling through until you see a show you’d like to buy tickets for, and tap the show listed to continue.

2. Choose a show date and time by clicking the gold button to purchase tickets for that performance.
3. You can pick out your own seats on Ticketmaster with Map View…

Or you can switch to List View and scroll through all currently-available seats.

You can also choose to add Filters to your search, to help you find the best seat for your show!
4. When you have chosen your seats, click Next to continue to check-out with Ticketmaster.

5. Complete the order process by filling out all billing and personal information as requested. There is a timer on your check-out; tickets will be released if not purchased before the clock runs out. Once you have finished, click to check the current Terms of Use, and then go ahead and Place Order!
Wait patiently for a moment while the order is processing...

6. You’re all set! You have now purchased tickets to an upcoming event at Shea’s.

If you return to MY SHEA’S App, your tickets will now be available in My Tickets via the Menu icon to view and manage as you’d like!
HOW TO:

Add to Google Pay
Claim Tickets
Exchange Tickets
See Ticket Details
Transfer Tickets
View Barcode
FAQ:

How else can I purchase tickets?

What is the difference between a ticket transfer and an exchange?

I require accessible seating.

Why are some shows for sale via Ticketmaster but not MY SHEA’S?

Can I exchange/refund a ticket that was purchased on Ticketmaster?

Tickets can be purchased through our website at Sheas.org by logging into your MY SHEA’S Account, through Ticketmaster, or in-person at the Shea’s Box Office.

A ticket transfer is to move the ticket from one account to another – you are transferring your ticket ownership to a friend. An exchange is trading your seat location / show-date / show-time for another performance of the same show.

Please contact the Shea’s Box Office so we may assist you with your ticket purchase. We have a variety of seating options to accommodate wheelchairs, sight-impairment, ASL interpreters, and other audience services.

It usually depends on the contracts signed when a production schedules a performance at Shea’s Performing Arts Center. However, tickets to all shows can always be purchased in person at the Shea’s Box Office.

Unfortunately, a ticket purchased via Ticketmaster must be handled through Ticketmaster, even if it is available to view in your MY SHEA’S Account. Please contact Ticketmaster for assistance.